

**PATENT**  
**ATTORNEY DOCKET**  
**NO. 99P7424**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Crouch, et al. ✓  
Serial No.: 09/232,749 ✓  
Filed: January 15, 1999  
Title: QUEUE AS CALLABLE  
ENTITY IN IP  
TELEPHONE SYSTEM  
Group Art Unit: 2664  
Examiner: Tran

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Date Transmitted: April 17, 2003

By:   
Jeanette L. Taplin

**AMENDMENT**

Assistant Commissioner  
for Patents  
Washington, D.C. 20231

Dear Sir:

In response to the Official Action mailed February 11, 2003, please enter the following amendment. It is our understanding this amendment may necessitate another search, therefore also enclosed is a Request for Continued Examination.

**IN THE SPECIFICATION:**

Please replace the first full paragraph in the Detailed Description with the following:

DI Turning now to the drawings, and with particular attention to FIG. 1A, a diagram 100 illustrating a telecommunications system according to an embodiment of the